

Frequently asked Questions

1. *How much will the iPad cost?*
Costs for iPads are built into school fees
2. *What model of iPad will my student receive?*
The PTO, in conjunction with the school, has purchased iPad 4, and iPad Air and iPad Air 2 with retina display, Wi-Fi only and 16GB storage and AppleCare +.
3. *Do I have to have Wi-Fi at home for the iPad to work?*
Many features of the iPad will work without Wi-Fi.
4. *How will Ascension monitor and control the devices?*
We have installed a Mobile Device Management system which will allow the school to install and update apps, as well as maintain certain settings and disable features students will not need. The internet will be monitored and certain categories will be blocked. Parents should monitor iPad use at home.
5. *What does the AppleCare + cover ?*
AppleCare+ covers all non-functioning iPads and cables for two years. It also covers accidental damage (up to two incidents) at a charge of \$50.00 for each incident, for two years. Ascension will be looking into continued coverage insurance that may be purchased after the two year AppleCare + expires.
6. *Will we need to purchase additional accessories with the iPad?*
Ascension will provide a protective case which must remain on the device at all times. If the case is damaged in any way different than when they received it, you will be responsible for replacing the cover. Students will need to provide their own set of earbuds. Bluetooth keyboards are optional at the expense of the parent.
7. *Will students keep the devices during breaks?*
Students will be allowed to keep the device throughout the entire school year. Devices will be collected prior to summer break.
8. *What should we do if the iPad is lost or stolen?*
Parents should notify the principal immediately. We will use the, "Find my iPad" feature in an attempt to recover the device. In the case of stolen iPad, parents should file a police report within 48 hours.
9. *Can the device be used by others in our household?*
The device is intended for use by Ascension students only.